

## **“PRE-PAY TERMS AND CONDITIONS”**

### **Introduction**

“Pre-pay” is an irrevocable purchase offer that the Client formulates in favor of Maggiore when reserving the rental in order to take advantage of special rates which may not be used in conjunction with other offers or promotions. At the moment of reservation confirmation, the Client must pay a security deposit by Credit card for an amount that is equal to the price of the reserved service.

The security deposit will be held as an account on the fees when the Rental Agreement is signed.

If the Client does not show up at the time and location agreed to during reservation to conclude the rental, without having notified Maggiore beforehand with at least 48 hours of advance notice, Maggiore will have the right to withhold the amount deposited as a penalty, in the amount and according to the methods envisaged at point 4 below – “No shows and cancelling the reservation”.

Maggiore pre-pay reservations may be made through the website or the Reservation Center.

By confirming the reservation, the Client acknowledges having reviewed and understood these rules, and agrees to the following.

### **1. Reservation**

Pre-pay rates include what is specifically indicated on the reservation confirmation. Any additional costs for supplements, requested accessories or other sums which may be charged to the Client (refueling service, damages beyond the deductible, etc.) are excluded.

At the moment of reservation, the vehicle category is guaranteed (group A, B, C, etc.) but the specific vehicle model (Fiat Punto, etc.) is not.

Any possible special requests are subject to the availability of the Agency at the moment of rental.

The reservation may be made through the Reservation Center or through Maggiore websites and once the reservation has been confirmed, it may not be transferred to another name.

### **2. Payment**

The amount due upon confirmation of the reservation may be paid with via PayPal or a Credit Card, including pre-paid and electron credit cards.

In any case, when signing the Rental Agreement, the Client must present a valid credit card in his/her name (except in special cases where two credit cards are requested as stated in the General Conditions) as a guarantee to cover any costs and/or additional expenses and/or damages not covered by the amount paid at the moment the reservation was confirmed.

Said provision is necessary inasmuch as, at the moment the Rental Agreement is signed, authorization must be requested from the Credit Institution for the availability of an ulterior sum to guarantee any possible extra amounts over and above the reserved service, and this is not possible through the use of a pre-paid or electron credit card.

When the vehicle is returned the credit card will be charged with any possible additional or extra amounts over and above the cost of the service, with a subsequent request to the Bank to unblock the difference between what was used and what was frozen as a security deposit and Maggiore has no responsibility for the time required for that operation.

### **3. Changing Reservations**

With a minimum advance notice of 72 hours before the start of the rental indicated during reservation, the Client may change the reservation without paying any extra fee but with the warning that such request could mean that the same rate is no longer guaranteed.

The change may be requested exclusively through the Maggiore Reservation Center, and it is subject to confirmation. If it is not confirmed, the Client may decide to maintain the prior reservation or request reimbursement for the amount paid.

Changes related to the driver and/or date and/or time the rental begins, which are made after the aforementioned deadline (72 hours before the start of rental) but at least 48 hours before the rental begins, shall be subject to a fee equal to 5% of the total amount of the envisaged rental.

With notice that is less than what is indicated above, the change may be communicated directly to the Agency at the start of rental and it shall be subject to confirmation at the Agency's individual discretion, with application of a fee equal to 10% of the amount of the envisaged rental. Lack of confirmation shall give rise to what is outlined in the following point "Failure to Show and Cancelling the Reservation".

For reservation changes that are not made in compliance with this article, there shall be no reimbursement for early return or late pick-up.

Any possible rates differences shall be reimbursed only for amounts exceeding € 50.00 for vehicles or € 30.00 for commercial vehicles (AmicoBlu). The possible reimbursement costs shall be the responsibility of the Client.

#### **4. Failure to Show and Cancelling the Reservation**

If the Client does not show up at the time and location agreed during reservation to conclude the rental, without having notified the Maggiore Reservation Center beforehand with at least 48 hours of advance notice (the irrevocable deadline envisaged in relation to Maggiore's need to provide a different allocation for the vehicle) Maggiore shall withhold an amount equal to the envisaged total amount for the rental, as a penalty.

Reservation cancellation may be requested exclusively through the Maggiore Reservation Center with advance notice of 48 hours before the date and time rental begins. If less advance notice or no advance notice is provided the first paragraph provision shall apply.

#### **5. Rental**

All of the drivers must have a valid driving license that has been valid for at least one year before the date scheduled for rental and it must be presented at the desk of the Maggiore Agency at the moment the rental begins.

As a guarantee, a major credit card (see point 2) in the name of the person renting the vehicle must also be shown. If these conditions are not met, the rental cannot be concluded. In such case, what is envisaged in the preceding point "Failure to Show and Cancelling the Reservation" shall apply.

One rental day is calculated as 24 hours beginning from the actual time the vehicle was picked up.

If the vehicle is not returned to Maggiore by the deadline listed on the Rental Agreement, or agreed otherwise, the Client shall be charged for the relative extra days.

If the Client utilizes the rental for a shorter period than what was reserved, the unused days will not be reimbursed.

For what is not expressly envisaged herein, the General Conditions shall apply.