

GLOSSARY OF CAR RENTAL TERMS

Refer to the [Car Rental Rate List](#)
and [Van Rental Rate List](#) for further details

ITEM	DESCRIPTION
BST	STEERING WHEEL LOCK Optional anti-theft steering wheel lock.
CAR	REFUELLING Fuel Cost charged for returning the rented vehicle with less fuel than when picked up.
SNC	SNOW CHAINS Optional snow chains.
CDW	DAMAGE LIMITATION Collision Damage Liability Reduction.
CHI	UNRETURNED KEYS Amount charged in case of failure to return vehicle keys.
DEL	DELIVERY WITHIN RENTING OFFICE CITY LIMITS Surcharge for the delivery of the vehicle at a location within renting office city limits.
DEL	DELIVERY OUTSIDE RENTING OFFICE CITY LIMITS Surcharge for the delivery of the vehicle at a location outside renting office city limits.
DEL	DELIVERY WITHIN CITY LIMITS AND OUTSIDE OFFICE HOURS Surcharge for the delivery of the vehicle at a location within renting office city limits, outside the renting office's opening hours.
DEL	DELIVERY OUTSIDE CITY LIMITS AND OFFICE HOURS Surcharge for the delivery of the vehicle at a location outside renting office city limits, outside the renting office's opening hours.
DEL	DELIVERY IN SARDINIA Surcharge for the delivery of the vehicle, across Sardinia, at a location other than the renting office.
DPF	DAMAGE PROCESSING FEE Charge for managing the administrative procedures relating to any form of damage, including accidents without a counter-party or unreported accidents. This does not affect our right to apply additional charges.
DWG	DOWNGRADE Reduction applied in case of replacement with a lower category vehicle due to breakdown/accident.
FCD	COLLISION DAMAGE DEDUCTIBLE Amount due in the event of vehicle damages from accidents, casualties and attempted thefts, as well as thefts and partial fire.
FDN	NON-WAIVABLE DAMAGE DEDUCTIBLE Amount charged in case of damages, even when the renter has purchased the SKO or STK option.

FTN	NON-WAIVABLE THEFT DEDUCTIBLE Amount charged in case of theft, even when the renter has purchased the STP or STK option.
FTP	THEFT DEDUCTIBLE Amount due in the event of theft or complete destruction of the vehicle by fire.
GIX	EXTRA HOUR/DAY Additional rental days exceeding the rental period set out in the agreement.
GPE	UNAUTHORISED RENTAL DAYS Amount due in the event of unauthorised rental period extension.
GPS	SATELLITE NAVIGATION UNIT Optional MIO MOOV SPIRIT 200/300 satellite navigation unit.
IFO	RENTAL STARTING OUTSIDE OFFICE HOURS Surcharge for rentals that, subject to previous authorization, start outside opening hours.
FFO	RENTAL ENDING OUTSIDE OFFICE HOURS Surcharge for rentals that, subject to previous authorization, end outside opening hours.
LI	WINDSCREEN PROTECTION The windscreen protection covers all car windows (windscreen, rear window, door windows and wind deflectors). It does not cover the interior rear view mirror, wing mirrors, sunroof or panoramic roof (which are covered by the damage protection). It is not an insurance cover.
MCE	E-MOVING CARD ECORENT SERVICE Amount due in the event of damaged or unreturned EcoRent Service E-Moving Card.
MRB	UNRETURNED STEERING WHEEL LOCK Amount charged in case of failure to return a steering wheel lock.
MRC	UNRETURNED SNOWCHAINS Amount charged in case of failure to return snow chains.
MRG	UNRETURNED REFLECTIVE JACKET Amount charged in case of failure to return a reflective jacket.
MRM	UNRETURNED WINTER TYRES Amount due in the event of failure to return winter tyres.
MRP	UNRETURNED SKI RACKS Amount charged in case of failure to return ski racks.
MRS	UNRETURNED BABY SEAT/BOOSTER SEAT/LIGHT PUSHCHAIR Amount charged in case of failure to return a child seat or light pushchair.
MRT	UNRETURNED SPECIAL SNOWCHAINS Amount charged in case of failure to return special snow chains.

MRV	UNRETURNED HANDS-FREE KIT Amount charged in case of failure to return/damages to a hands-free kit.
NOL	BASIC RENTAL Rental period: per hour, per day, fixed price, per week, per month. A rental day is 24 hours, after which an additional rental day will be charged.
MMP	DigitalTV SATELLITE NAVIGATION UNIT Optional MIO V575 DigitalTV satellite navigation unit.
GPS	MIO SPIRIT 480 SATELLITE NAVIGATION UNIT Optional MIO GAMMA SPIRIT 480 satellite navigation unit.
VRF	ROAD TAX Fee covering vehicle registration and licensing costs.
ADD	OTHER AUTHORIZED DRIVERS Surcharge for any authorized driver in addition to the renter.
PAI	PERSONAL ACCIDENT INSURANCE Optional coverage for damages deriving from accidents incurred by the driver while driving the vehicle.
PKT	UNRETURNED OR FULLY/PARTIALLY DAMAGED NAVIGATION KIT Amount due in case of failure to return or damages to one or more components of a navigation kits or DVD device.
PNS	UNRETURNED GPS UNIT Amount due in case of failure to return all navigation kits and DVD players.
FUF	ADVANCE FUEL CHARGE You can pay the price of a full tank when you pick up your car/van, so that you won't need to refuel before returning it. Unused fuel will not be refunded if you return the vehicle with over 120 km of mileage. If you return the vehicle with 120 km or less of mileage, you will only be charged for the litres used + the refuelling service (refuelling charge).
PSV	EXTRA CLEANING Additional charge applied if a returned vehicle requires extra cleaning. It includes the costs for the internal and external cleaning of the vehicle, as well as a loss of use fee based on the estimated downtime of the vehicle.
RDC	NON-WAIVABLE CAR-BODY DAMAGE EXCESS Amount charged to the Renter, despite any Full/Partial Damage Liability Waiver agreements, for intentional damages and damages due to negligence, as well as any damages listed of the Terms and Conditions . The amount is based on a Damages Table available at all rental agencies.
RDM	NON-WAIVABLE MECHANICAL DAMAGE EXCESS Amount charged to the Renter, despite any Full/Partial Damage Liability Waiver agreements, for intentional damages and damages due to negligence, as well as any damages listed of the Terms and Conditions . The amount is based on a Damages Table available at all rental agencies.
REN	UNAUTHORIZED INTERNATIONAL DROP-OFF LOCATION Amount charged when the rented vehicle is returned to an unauthorized city abroad.
RFE	BOOKING RIGHTS Non refundable amount due to failure to comply with booking conditions, resulting from the difference between the cost of the prepaid rental and the cost of the actual rental.

COL	COLLECTION WITHIN RENTING OFFICE CITY LIMITS Surcharge for the collection of the vehicle at a location other than the reference agency within renting office city limits.
COL	COLLECTION OUTSIDE RENTING OFFICE CITY LIMITS Surcharge for the collection of the vehicle at a location other than the reference agency outside renting office city limits.
COL	OUT OF HOURS COLLECTION WITHIN CITY LIMITS Additional charge for collecting the vehicle from a location other than the reference agency and outside opening hours, within renting office city limits.
COL	OUT OF HOURS COLLECTION WITHIN/OUTSIDE CITY LIMITS Additional charge for collecting the vehicle from a location other than the reference agency and outside opening hours, outside renting office city limits.
COL	ONE-WAY RENTAL TO AUTHORISED ABROAD LOCATION Amount due for delivering the vehicle abroad in an authorised city, without prejudice to the right to claim compensation for any additional damages.
COL	QUOTED ONE-WAY RENTAL TO AUTHORISED ABROAD LOCATION Amount due for delivering the vehicle abroad in an authorised city, without prejudice to the right to claim compensation for any additional damages.
CBS	CHILD BOOSTER SEAT Accessories Booster seats for children.
RIC	ELECTRIC VEHICLE RECHARGING SERVICE Cost of the electric vehicle recharging service, applied when a vehicle is returned with a lower charge level than when picked up.
RIF	REFUELLING SERVICE Refuelling service charge, applied when a vehicle is returned with less fuel than when picked up. It does not include the cost of the missing fuel. (CAR).
RIS	PICK UP SARDINIA Surcharge for the pick-up of the vehicle, across Sardinia, at a location other than the renting office.
SUR	AIRPORT FEE Fee charged for rentals starting at airport offices.
SUR	RAILWAY FEE Fee charged for rentals starting at offices located at railway stations.
RPO	POSTAL FEE Amount due in case of shipment of documents.
SAR	UNAUTHORIZED ONE-WAY RENTAL TO/FROM SARDINIA One-way rentals starting in the mainland and ending in Sardinia (and vice versa) are not allowed. A fee for failure to comply with this restriction will be applied.
SCA	ROADSIDE ASSISTANCE SERVICE An additional roadside assistance service not stipulated when signing the contract. Covers the same cases as the roadside assistance service (SSC).
SKR	SKI RACKS Optional ski racks.

SCO	DISCOUNT Discount.
SCP	SCONTO PREPAGATO Pre-paid Rate Discount.
BBS/CSS	BABY SEAT Optional baby seat.
SCDW	TOTAL/PARTIAL COLLISION DAMAGE WAIVER Optional damage waiver fee providing the Renter with indemnity against total or partial cost of damages. It is not an insurance policy.
SPI	SUPERPAI Optional coverage for damage resulting from injuries sustained by the driver while driving the vehicle.
SPS	PARKING FACILITIES Surcharge for parking at the Municipal Garage when the vehicle is returned at our office in Venice - Piazzale Roma.
RSN	EXTENDED ROADSIDE ASSISTANCE This service provides extended roadside assistance in the following cases: <ul style="list-style-type: none">- frozen fuel;- refuelling with the wrong type of fuel;- running out of fuel;- flat battery;- tyre puncture;- lost keys;- keys left inside the locked vehicle.
SCDW + STP	TOTAL/PARTIAL COLLISION DAMAGE AND THEFT PROTECTION WAIVER Surcharge for the purchase of an optional waiver providing total or partial reduction for damages and theft cost. It is not an insurance policy.
STP	TOTAL/PARTIAL COLLISION THEFT PROTECTION WAIVER Surcharge for the purchase of an optional waiver providing total or partial reduction for theft costs. It is not an insurance policy.
STS	RATCHET STRAP 2 COMPONENTS To fix items inside your van.
ST2	RATCHET STRAP 4 COMPONENTS To fix items inside your van.
ST3	RATCHET STRAP 6 COMPONENTS To fix items inside your van.
ST4	RATCHET STRAP 8 COMPONENTS To fix items inside your van.
SUP/SUS	HIGH SEASON SUPPLEMENT Surcharge for rentals during the high-season.
TOF	SUPPLEMENT FOR CAR VALET OUTSIDE OFFICE HOURS Amount due by the Customer if he needs to pick up his vehicle after the time indicated as the end of the Car Valet service.

TOP	SUPPLEMENT FOR EXCEEDING PAID PARKING TIME Amount due by the Customer for having parked a private car for over the maximum time of 3 hours in the areas set aside for Park, Fly&Drive and Car Valet, Fly&Drive services.
TP	THEFT LIABILITY Theft protection liability reduction.
TPR	TRAVEL PARTNER Travel Assistance 24/7 Telephone Service (information and advice, translation services, real-time updates on the status of flights and assistance in the case of loss or theft of personal belongs).
APT	RESTRICTED TRAFFIC ZONE Cost of the daily pass to access the ZTL (restricted traffic zone) in the Municipality of Milan.
UPS/UPR	UPGRADE Surcharge applied when the Renter requests an upgrade to a higher category than the booked one, also in case of prepaid rentals.
OWF	SAME CITY ONE-WAY SERVICE At time of booking, you can purchase a "One-Way Supplement" to return the vehicle to one of the agencies in our network other than the pick-up one within the same metro area.
OWF	ONE-WAY SERVICE At time of booking, you can purchase a "One-Way Supplement" to return the vehicle to one of the agencies in our network other than the pick-up one.
OWF	DELIVERY TO UNEXPECTED LOCATION If the vehicle is returned to an agency in the Maggiore Network other than the one where it was hired, without previously informing us at time of booking or pick-up, a surcharge for delivery to unauthorized location will be charged.
OWF	ONE-WAY SERVICE - SICILY Surcharge for returning a vehicle rented in the mainland to an agency in Sicily, or the other way round.
BHT	HANDS-FREE KIT Optional hands-free kit.
VJM	ONE-WAY DROP OFF OF SPECIAL VEHICLES Some vehicle categories can only be returned to specific agencies, details of which are provided at time of booking. Failure to comply with this restriction will result in a surcharge for returning the vehicle to an unauthorized location.
AYD	YOUNG DRIVER Surcharge for renters between age 19 – 24.